



**Global Success Systems Group (GSS Group)**

**Specialized in GRC Training, Consulting, Auditing and  
GRC Solutions**

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# Overview

## Who We Are

*GRC & Digital  
Transformation partner  
since 2011*

## Key Stats

*150+ training programs,  
40+ consulting services ,  
300+ clients &  
9 Global partners*

## What We Do

*Training , Consulting,  
Auditing , GRC Solutions &  
Managed Services*

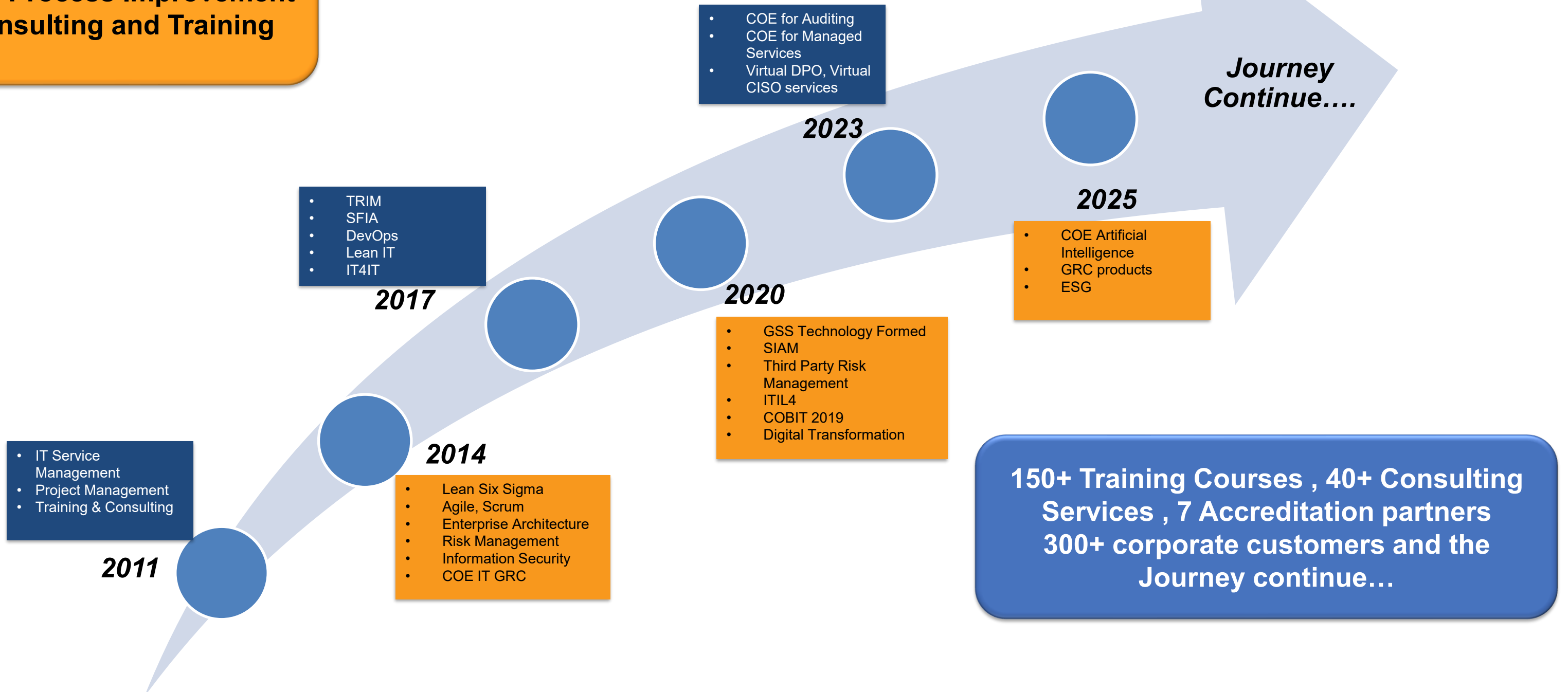
## Why Us

*Specialized in GRC,  
Certified Consultants,  
Trusted by clients &  
Accredited Trainers*



# Our Journey

**Established in April-2011 to offer Process Improvement Consulting and Training**



# Our Vision and Core Values

**To empower organizations with trusted GRC training, consulting, and solutions that build resilience, ensure compliance, and drive growth**

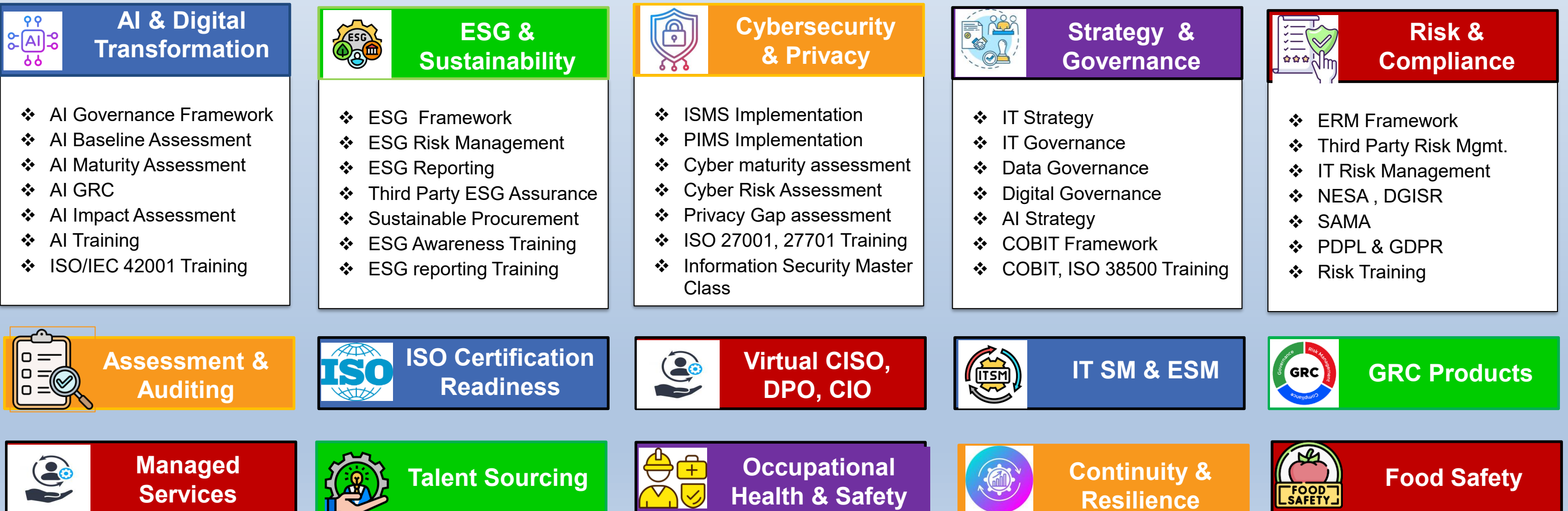




# GSS Service Portfolio



**Specialized in GRC Consulting, Training, Auditing  
and GRC Solutions**



# Our Major Clients (1)

## Government / Public Sector



## Banking / Finance Sector



# Our Major Clients (2)

## Retail, Hospitality, Healthcare, Energy & Real Estate

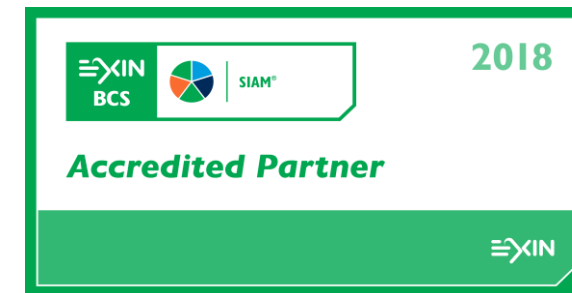
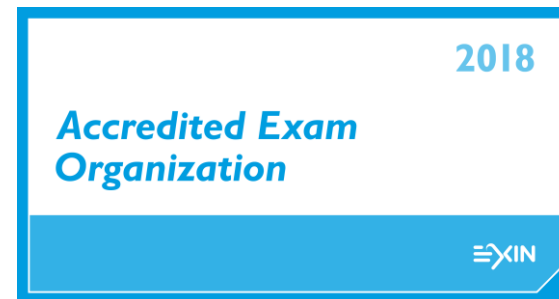


## Education, Telecom, Engineering & Service Sector





# Trusted by global standards bodies and certification partners





# Why Global Success Systems?

## Certified Trainers & Consultants

*Industry-experienced professionals*

**Specialized Expertise**  
*Niche in GRC, Cybersecurity, AI,  
Risk and Compliance*

**Proven Track Record**  
*300+ corporate clients served*

**Trusted Partner**  
*Across Gov, BFSI, Retail, Energy, Education &  
Healthcare*

# Contact Us

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Trade License No : 1265/2011

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# Training Catalogue

# GSS Academy

GSS Academy empowers professionals and organizations with practical, industry-aligned skills and globally recognized certifications that translate knowledge into real-world capability.



## ***Learn, Apply & Perform.***

*Training built for real-world operational impact — not just certification success.*



## ***Practitioner-Led Delivery***

*Delivered by senior consultants, auditors, CISOs, DPOs, and transformation leaders*



## ***Business-Aligned Outcomes***

*Focus on measurable improvement in performance, compliance, and resilience*



## ***Career & Capability Growth***

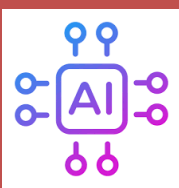
*Supporting both individual career progression and organizational maturity*



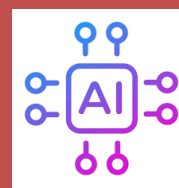
# Training Catalogue Index

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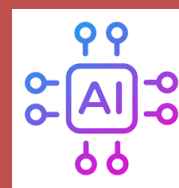
# Artificial Intelligence Programs



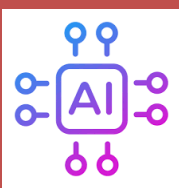
Course Name	Artificial Intelligence Fundamentals	Advanced in AI Audit	Advance in AI Security Management	Advanced in AI Risk Management	Integrated AI Professional
Key Topics	<ul style="list-style-type: none"><li>AI Concepts &amp; uses</li><li>Software and algorithms</li><li>AI Risk and ethics</li></ul>	<ul style="list-style-type: none"><li>AI Governance &amp; Risk</li><li>AI Operations</li><li>AI Auditing Techniques &amp; Tools</li></ul>	<ul style="list-style-type: none"><li>AI Governance &amp; program mgmt.</li><li>AI Technologies &amp; tools</li><li>AI Risk Management</li></ul>	<ul style="list-style-type: none"><li>AI Risk Governance</li><li>AI Risk Management</li><li>AI Life Cycle Risk Management</li></ul>	<ul style="list-style-type: none"><li>AI Concepts</li><li>AI Frameworks</li><li>AI Risk management</li><li>Planning AI initiatives</li></ul>
Duration	2 To 3 Days	3 to 4 Days	3 to 4 Days	3 to 4 Days	2 to 3 Days
Certification Body	ISACA USA	ISACA USA	ISACA USA	ISACA USA ( Available only from Apr 2026)	OCEG USA
Target Customer	<ul style="list-style-type: none"><li>All IT Staffs</li><li>AI system users</li><li>GRC professionals</li><li>AI system owners</li></ul>	<ul style="list-style-type: none"><li>IT Managers</li><li>Auditors and GRC professionals</li><li>AI System owners</li></ul>	<ul style="list-style-type: none"><li>IT Managers</li><li>Cybersecurity Professionals</li><li>AI System owners</li></ul>	<ul style="list-style-type: none"><li>IT Managers</li><li>AI System owners</li><li>Risk professionals</li></ul>	<ul style="list-style-type: none"><li>IT Professionals</li><li>GRC professionals</li><li>Risk professionals</li><li>Auditors</li></ul>



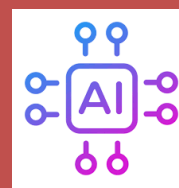
# Artificial Intelligence Programs



Course Name	ISO/IEC 42001 Foundation	ISO/IEC 42001 Lead Implementer	AI Professional	AI Manager	Lead AI Risk Manager
Key Topics	<ul style="list-style-type: none"><li>Fundamental concepts of AI</li><li>Structure of ISO 42001</li><li>Implementation tips</li></ul>	<ul style="list-style-type: none"><li>AI Concepts</li><li>ISO 42001 structure</li><li>Implementation steps including certification guides</li></ul>	<ul style="list-style-type: none"><li>AI Concepts</li><li>AI application development</li><li>AI risk management</li></ul>	<ul style="list-style-type: none"><li>AI Strategy</li><li>AI Governance</li><li>KPIs and Automation</li><li>Responsible AI guidelines</li></ul>	<ul style="list-style-type: none"><li>AI Risk management</li><li>NIST AI RMF</li><li>Risk assessment and impact assessment</li></ul>
Duration	2 To 3 Days including Exam	5 Days including exam	5 Days including exam	5 Days including exam	5 Days including Exam
Certification Body	PECB Canada	PECB Canada	PECB Canada	PECB Available only from Apr 2026	PECB Candas
Target Customer	<ul style="list-style-type: none"><li>All IT Staffs</li><li>AI system users</li><li>GRC professionals</li><li>AI system owners</li><li>AI providers</li></ul>	<ul style="list-style-type: none"><li>IT Managers</li><li>AI Professionals</li><li>AIMS Consultants</li><li>AI System owners</li></ul>	<ul style="list-style-type: none"><li>AI Developers</li><li>AI Consultants</li><li>AI Vendors</li></ul>	<ul style="list-style-type: none"><li>IT Managers</li><li>AI officers</li><li>GRC professionals</li></ul>	<ul style="list-style-type: none"><li>IT Professionals</li><li>GRC professionals</li><li>Risk professionals</li><li>Auditors</li></ul>



# Artificial Intelligence Programs



Course Name	AI For Executives	AI Fundamentals	AI for Technical Team	AI for Auditors	AI for Risk Professionals
Key Topics	<ul style="list-style-type: none"><li>Fundamental concepts of AI</li><li>Framework for AI GRC</li><li>Dos and Don'ts</li></ul>	<ul style="list-style-type: none"><li>AI Concepts</li><li>AI use cases</li><li>Risk and concerns of adopting AI solutions</li></ul>	<ul style="list-style-type: none"><li>AI Concepts</li><li>Technical Considerations for AI adoption</li><li>Risk and Security</li></ul>	<ul style="list-style-type: none"><li>AI concepts</li><li>AI Auditing Guidelines</li></ul>	<ul style="list-style-type: none"><li>AI Concepts</li><li>Risk related to AI</li><li>Risk assessment approaches</li></ul>
Duration	2 hour ( half day)	4 to 6 hour	4 to 6 hours	4 to 6 hours	4 to 6 hours
Certification Body	N/A	N/A	N/A	N/A	N/A
Target Customer	<ul style="list-style-type: none"><li>Sr. Executives</li><li>Management Staffs</li></ul>	<ul style="list-style-type: none"><li>All staffs who use and/or planning use AI solutions</li></ul>	<ul style="list-style-type: none"><li>AI Developers</li><li>AI Consultants</li><li>IT Staffs</li></ul>	<ul style="list-style-type: none"><li>GRC professionals</li><li>Auditors</li></ul>	<ul style="list-style-type: none"><li>GRC professionals</li><li>Risk management staffs</li><li>Auditors</li></ul>





# Cybersecurity & Privacy Programs



Course Name	Cybersecurity Awareness	Cybersecurity Fundamentals	Data Privacy Awareness	Cybersecurity Foundation	Lead Cybersecurity Manager
Key Topics	<ul style="list-style-type: none"><li>• Cybersecurity Concepts</li><li>• Threat Landscape</li><li>• Frameworks and standards</li></ul>	<ul style="list-style-type: none"><li>• Information security Concepts</li><li>• Threat Landscape</li><li>• Securing operations</li><li>• Securing Assets</li></ul>	<ul style="list-style-type: none"><li>• Data Privacy Concepts</li><li>• Applicable Laws</li><li>• Frameworks and standards</li></ul>	<ul style="list-style-type: none"><li>• Cybersecurity concepts</li><li>• Approach and techniques for Cybersecurity</li></ul>	<ul style="list-style-type: none"><li>• Cybersecurity Concepts</li><li>• Cybersecurity program implementation</li></ul>
Duration	4 to 6 hour	2 to 3 Days	4 to 6 hours	2 to 3 Days	5 Days including Exam
Certification Body	N/A	ISACA USA	N/A	PECB Canada	PECB Canada
Target Customer	<ul style="list-style-type: none"><li>• All Staffs</li><li>• GRC professionals</li><li>• Security Professionals</li></ul>	<ul style="list-style-type: none"><li>• All staffs</li><li>• Security professionals</li><li>• GRC professionals</li></ul>	<ul style="list-style-type: none"><li>• IT Staffs</li><li>• Security Professionals</li><li>• All Staffs</li></ul>	<ul style="list-style-type: none"><li>• GRC professionals</li><li>• Cybersecurity professionals</li><li>• IT Staffs</li></ul>	<ul style="list-style-type: none"><li>• GRC professionals</li><li>• Cybersecurity Managers</li><li>• IT Managers</li></ul>



# Cybersecurity & Privacy Programs



Course Name	Certified Information Security Manager	ISO/IEC 27001 Lead Implementer	Lead Cloud Security Manager	Chief Information Security Officer (CISO)	ISO/IEC 27001 Lead Auditor
Key Topics	<ul style="list-style-type: none"><li>Info Sec Governance</li><li>Info Sec Risk Management</li><li>Info Sec Program management</li></ul>	<ul style="list-style-type: none"><li>ISO 27001 concepts</li><li>PDCA approach</li><li>Certification preparation</li></ul>	<ul style="list-style-type: none"><li>Cloud Security Concepts</li><li>ISO 27017 &amp; 27018 structure</li><li>Manage cloud security program</li></ul>	<ul style="list-style-type: none"><li>Information Security concepts</li><li>Roles &amp; responsibilities of CISO</li><li>Risk Management</li></ul>	<ul style="list-style-type: none"><li>Info Sec Concepts</li><li>Auditing practices</li><li>Plan and execute audits</li></ul>
Duration	3 to 4 Days	5 Days including Exam	5 Days including Exam	5 Days including Exam	5 Days including Exam
Certification Body	ISACA USA	PECB Canada	PECB Canada	PECB Canada	PECB Canada
Target Customer	<ul style="list-style-type: none"><li>Security Professionals</li><li>IT Managers</li><li>GRC Staffs</li></ul>	<ul style="list-style-type: none"><li>Security Professionals</li><li>GRC Manages</li><li>IT Manages</li></ul>	<ul style="list-style-type: none"><li>Security Professionals</li><li>GRC Managers</li><li>IT Managers</li></ul>	<ul style="list-style-type: none"><li>Info Sec Manages</li><li>GRC Managers</li><li>IT Managers</li></ul>	<ul style="list-style-type: none"><li>Internal Auditors</li><li>Info Sec Auditors</li><li>GRC Managers</li><li>IT Managers</li></ul>



# Cybersecurity & Privacy Programs



Course Name	GDPR Foundation	Certified Data Protection Officer(DPO)	ISO/IEC 27701 Lead Implementer	ISO/IEC 27701 Lead Auditor	ISO/IEC 27701 Transition
Key Topics	<ul style="list-style-type: none"><li>GDPR Concepts</li><li>Requirements to comply GDPR</li></ul>	<ul style="list-style-type: none"><li>GDPR Concepts</li><li>Data protection compliance management</li><li>Compliance assessment</li></ul>	<ul style="list-style-type: none"><li>Data Privacy concepts</li><li>ISO 27701 structure and requirements</li><li>Manage data privacy program</li></ul>	<ul style="list-style-type: none"><li>Data Privacy concepts</li><li>Auditing concepts</li><li>Plan and execute privacy audits</li></ul>	<ul style="list-style-type: none"><li>Difference between ISO 27701 2022 and 2019 version</li><li>PIMS requirements based on 2022 ver.</li></ul>
Duration	2 to 3 Days	5 Days including Exam	5 Days including Exam	5 Days including Exam	2 Days
Certification Body	PECB Canada	PECB Canada	PECB Canada	PECB Canada	PECB Canada
Target Customer	<ul style="list-style-type: none"><li>All Staffs</li><li>GRC professionals</li><li>Security Professionals</li></ul>	<ul style="list-style-type: none"><li>Security Professionals</li><li>GRC Manages</li><li>IT Manages</li></ul>	<ul style="list-style-type: none"><li>Security Professionals</li><li>GRC Managers</li><li>IT Managers</li><li>Privacy consultants</li></ul>	<ul style="list-style-type: none"><li>Info Sec Manages</li><li>GRC Managers</li><li>IT Managers</li><li>Privacy consultants</li></ul>	<ul style="list-style-type: none"><li>Info Sec professionals</li><li>GRC professionals</li><li>Privacy consultants</li></ul>





# Cybersecurity & Privacy Programs



Course Name	NIST Cybersecurity Fundamentals	NIST Cybersecurity Professional	Lead Pen Test Professional	Digital Forensic Examiner	Lead Ethical Hacker
Key Topics	<ul style="list-style-type: none"><li>• Cybersecurity Fundamentals</li><li>• Key NIST publications</li><li>• Security controls aligned with NIST</li></ul>	<ul style="list-style-type: none"><li>• Fundamentals of Cybersecurity</li><li>• NIST publications</li><li>• Assess security controls</li><li>• Risk management</li></ul>	<ul style="list-style-type: none"><li>• Pen Test Concepts</li><li>• Core skills to perform Pen Tests</li><li>• Hands on practical on Pen Test tools</li></ul>	<ul style="list-style-type: none"><li>• Digital Forensics concepts</li><li>• Forensic tools</li><li>• Plan , execute and report</li></ul>	<ul style="list-style-type: none"><li>• Concepts of Ethical Hacking</li><li>• Components and operations of Ethical Hacking</li></ul>
Duration	1 to 2 Days	5 Days including Exam	5 Days including Exam	5 Days including Exam	5 Days including Exam
Certification Body	N/A	PECB Canada	PECB Canada	PECB Canada	PECB Canada
Target Customer	<ul style="list-style-type: none"><li>• All Staffs</li><li>• GRC professionals</li><li>• Security Professionals</li></ul>	<ul style="list-style-type: none"><li>• Security Professionals</li><li>• GRC Manages</li><li>• IT Manages</li></ul>	<ul style="list-style-type: none"><li>• Security Professionals</li><li>• Security Auditors</li></ul>	<ul style="list-style-type: none"><li>• Digital Forensic professionals</li><li>• IT Security professionals</li></ul>	<ul style="list-style-type: none"><li>• Info Sec professionals</li><li>• Ethical Hacking professionals</li><li>• Privacy consultants</li></ul>



# Governance, Risk & Compliance



Course Name	COBIT Foundation	COBIT Design & Implementation	CGEIT	ISO/IEC 38500 IT Governance	GRC Professional
Key Topics	<ul style="list-style-type: none"><li>• COBIT Overview</li><li>• COBIT Principles</li><li>• COBIT Process Reference model</li><li>• Implementation approach</li></ul>	<ul style="list-style-type: none"><li>• COBIT Concepts</li><li>• Design Factors</li><li>• Design workflow</li><li>• Governance Implementation</li></ul>	<ul style="list-style-type: none"><li>• Governance of IT</li><li>• IT Resources</li><li>• Benefit Realization</li><li>• Risk Optimization</li></ul>	<ul style="list-style-type: none"><li>• Governance of IT using ISO 38500</li><li>• Evaluate, Direct and Monitor Model</li><li>• Governance Principles</li></ul>	<ul style="list-style-type: none"><li>• Performance Based GRC</li><li>• GRC Concepts</li><li>• GRC Capability Model</li></ul>
Duration	2 to 3 Days	2 to 3 Days	3 to 4 Days	5 Days including Exam	2 to 3 Days
Certification Body	ISACA USA	ISACA USA	ISACA USA	PECB Canada	OCEG
Target Customer	<ul style="list-style-type: none"><li>• All IT Staffs</li><li>• GRC professionals</li><li>• Audit Staffs</li></ul>	<ul style="list-style-type: none"><li>• GRC Professionals</li><li>• IT Managers</li><li>• IT Governance Team members</li></ul>	<ul style="list-style-type: none"><li>• GRC Professionals</li><li>• IT Managers</li><li>• Audit Staffs</li><li>• ITG Staffs</li></ul>	<ul style="list-style-type: none"><li>• IT GRC Professionals</li><li>• IT Managers</li><li>• Audit Staffs</li></ul>	<ul style="list-style-type: none"><li>• IT Staffs</li><li>• GRC professionals</li><li>• Audit Staffs</li></ul>



# Governance, Risk & Compliance



Course Name	IT Risk Fundamentals	ERM Fundamentals	CRISC	ISO 31000 Lead Manager	COSO ERM Course
Key Topics	<ul style="list-style-type: none"><li>• Introduction to Risk Management</li><li>• Risk Governance</li><li>• Risk assessment and Risk Treatment</li></ul>	<ul style="list-style-type: none"><li>• Enterprise Risk Management Concepts</li><li>• ERM Frameworks</li><li>• Implementation guideline</li></ul>	<ul style="list-style-type: none"><li>• Corporate IT Governance</li><li>• Risk Assessment</li><li>• Risk reporting</li><li>• Technical Security</li></ul>	<ul style="list-style-type: none"><li>• Principles of Risk Management</li><li>• Establish risk framework</li><li>• Risk assessment, treatment &amp; reporting</li></ul>	<ul style="list-style-type: none"><li>• Fundamentals of ERM</li><li>• Risk based decision making</li><li>• Risk management application</li></ul>
Duration	2 to 3 Days	1 to 2 Days	3 to 4 Days	5 Days including Exam	2 to 3 Days
Certification Body	ISACA USA	N/A	ISACA USA	PECB Canada	N/A
Target Customer	<ul style="list-style-type: none"><li>• All IT Staffs</li><li>• GRC professionals</li></ul>	<ul style="list-style-type: none"><li>• Risk Professionals</li><li>• IT Staffs</li><li>• Auditors</li><li>• Business Managers</li></ul>	<ul style="list-style-type: none"><li>• GRC Professionals</li><li>• IT Managers</li><li>• Audit Staffs</li><li>• ITG Staffs</li></ul>	<ul style="list-style-type: none"><li>• IT GRC Professionals</li><li>• IT Managers</li><li>• Audit Staffs</li></ul>	<ul style="list-style-type: none"><li>• IT Managers</li><li>• GRC professionals</li><li>• Audit Staffs</li><li>• Risk professionals</li></ul>



# Governance, Risk & Compliance



Course Name	Integrated Risk Management Professional	Compliance and ethics professional	ISO 37001 Lead Implementer (ABMS)	ISO 37301 Lead Auditor ( CMS)	Audit and Assurance Professional
Key Topics	<ul style="list-style-type: none"><li>• Risk Management Frameworks</li><li>• Risk assessment techniques</li><li>• Decision support techniques</li></ul>	<ul style="list-style-type: none"><li>• Compliance and Ethics concepts</li><li>• Compliance and ethics model</li><li>• Key risks</li></ul>	<ul style="list-style-type: none"><li>• Anti Bribery management concepts</li><li>• Implementation guidelines</li></ul>	<ul style="list-style-type: none"><li>• Compliance Management System concepts</li><li>• Auditing concepts</li><li>• Manage audit program</li></ul>	<ul style="list-style-type: none"><li>• Audit &amp; Assurance Concepts</li><li>• Perform Audit &amp; Assurance</li><li>• Audit Techniques</li></ul>
Duration	2 to 3 Days	2 to 3 Days	5 Days including Exam	5 Days including Exam	2 to 3 Days
Certification Body	OCEG	OCEG	PECB	PECB Canada	OCEG
Target Customer	<ul style="list-style-type: none"><li>• Risk Professionals</li><li>• Auditors</li><li>• IT Managers</li><li>• Business Managers</li></ul>	<ul style="list-style-type: none"><li>• Risk Professionals</li><li>• IT Staffs</li><li>• Auditors</li><li>• Business Managers</li><li>• GRC Staffs</li></ul>	<ul style="list-style-type: none"><li>• GRC Professionals</li><li>• Compliance professionals</li><li>• HR Managers</li></ul>	<ul style="list-style-type: none"><li>• IT GRC Professionals</li><li>• IT Managers</li><li>• Audit Staffs</li></ul>	<ul style="list-style-type: none"><li>• IT Managers</li><li>• GRC professionals</li><li>• Audit Staffs</li></ul>



# Governance, Risk & Compliance



Course Name	Business Continuity Fundamentals	ISO 22301 Lead Implementer	Lead Disaster Recovery Manager	Lead DORA Manager	Operational Resilience Manager
Key Topics	<ul style="list-style-type: none"><li>• BCM &amp; DR Concepts</li><li>• Frameworks and Standards</li><li>• Implementation Guides</li></ul>	<ul style="list-style-type: none"><li>• BCM and DR Concepts</li><li>• ISO 22301 structure</li><li>• Implement BCM using ISO 22301</li></ul>	<ul style="list-style-type: none"><li>• Disaster Recovery Concepts</li><li>• Manage DR project</li><li>• Risk assessment</li></ul>	<ul style="list-style-type: none"><li>• DORA Concepts and requirements</li><li>• Prepare for DORA Compliance</li></ul>	<ul style="list-style-type: none"><li>• Operational Resilience Concepts</li><li>• Business impact assessment</li><li>• Resilience Testing</li></ul>
Duration	1 Day	5 Days including Exam	5 Days including Exam	5 Days including Exam	5 Days including Exam
Certification Body	N/Z	PECB	PECB	PECB	PECB
Target Customer	<ul style="list-style-type: none"><li>• All IT Staffs</li><li>• GRC professionals</li><li>• Audit Staffs</li></ul>	<ul style="list-style-type: none"><li>• Risk Professionals</li><li>• IT Staffs</li><li>• Auditors</li><li>• BCM/DR staffs</li></ul>	<ul style="list-style-type: none"><li>• GRC Professionals</li><li>• Compliance professionals</li><li>• BCM/DR Staffs</li><li>• IT Managers</li></ul>	<ul style="list-style-type: none"><li>• IT GRC Professionals</li><li>• IT Managers</li><li>• Audit Staffs</li></ul>	<ul style="list-style-type: none"><li>• Business Manages</li><li>• GRC professionals</li><li>• BCM/DR staffs</li></ul>





# Quality, Project and Service Management



Course Name	ITSM Fundamentals	ISO/IEC 20000 Lead Implementer	SIAM Practitioner	ISO/IEC 20000 Lead Auditor	VeriSM Professional
Key Topics	<ul style="list-style-type: none"><li>Service Management Concepts</li><li>Frameworks and Standards</li><li>Guide to Establish ITSM capability</li></ul>	<ul style="list-style-type: none"><li>Service Management Concepts</li><li>ISO/IEC 20000 Structure</li><li>Implementation Guidelines</li></ul>	<ul style="list-style-type: none"><li>Service Integration Concepts</li><li>SIAM Structure</li><li>Manage SIAM project</li></ul>	<ul style="list-style-type: none"><li>Service Managers</li><li>ISO Auditors</li><li>IT Auditors</li><li>ITSM specialists</li><li>GRC professionals</li></ul>	<ul style="list-style-type: none"><li>Digital Leadership</li><li>Governance &amp; Strategy</li><li>Applying VeriSM</li></ul>
Duration	4 Hours	5 Days including Exam	2 to 3 Days	5 Days including Exam	2 to 3 Days
Certification Body	N/a	PECB	EXIN	PECB Canada	EXIN
Target Customer	<ul style="list-style-type: none"><li>All IT Staffs</li><li>GRC professionals</li><li>Auditors</li></ul>	<ul style="list-style-type: none"><li>IT Process Owners</li><li>ITSM specialists</li><li>IT Managers</li><li>IT Auditors</li></ul>	<ul style="list-style-type: none"><li>IT Managers</li><li>IT Consultants</li><li>ITSM Specialists</li><li>IT Auditors</li></ul>	<ul style="list-style-type: none"><li>IT GRC Professionals</li><li>IT Managers</li><li>Audit Staffs</li><li>IT Consultants</li></ul>	<ul style="list-style-type: none"><li>IT Mangers</li><li>Digital Transformation Officers</li><li>GRC professionals</li></ul>



# Quality, Project and Service Management



Course Name	Project Management Fundamentals	DevOps Foundation	Agile Scrum Foundation	DevOps Master	ISO 21502 Lead Project Manager
Key Topics	<ul style="list-style-type: none"><li>Project management concepts</li><li>Frameworks and standards.</li><li>Roles of a Project manager</li></ul>	<ul style="list-style-type: none"><li>DevOps Fundamentals</li><li>Principles &amp; Practices</li><li>Application of DevOps</li></ul>	<ul style="list-style-type: none"><li>Agile Concepts</li><li>Scrum Practices</li><li>Manage a Scrum Projects</li></ul>	<ul style="list-style-type: none"><li>Implementing Continuous Delivery</li><li>Design DevOps Culture</li><li>Lean Management</li></ul>	<ul style="list-style-type: none"><li>Concepts of Project Management</li><li>ISO 21502 structure</li><li>Manage project using ISO 21502</li></ul>
Duration	4 Hours	2 to 3 Days	2 to 3 Days	2 to 3 Days	5 Days including Exam
Certification Body	N/a	EXIN	EXIN	EXON	PECB
Target Customer	<ul style="list-style-type: none"><li>All IT Staffs</li><li>GRC professionals</li><li>Auditors</li><li>Project members</li></ul>	<ul style="list-style-type: none"><li>IT Mangers</li><li>Software development team</li><li>GRC team</li></ul>	<ul style="list-style-type: none"><li>IT Mangers</li><li>Software development team</li><li>GRC team</li></ul>	<ul style="list-style-type: none"><li>DevOps Champions</li><li>Software Developers</li><li>GRC Managers</li></ul>	<ul style="list-style-type: none"><li>Project Managers</li><li>IT Management</li></ul>



# Quality, Project and Service Management



Course Name	ISO 9001 Foundation	ISO 9001 Lead Implementer	Six Sigma Yellow Belt	Six Sigma Green Belt	LEAN IT Foundation
Key Topics	<ul style="list-style-type: none"><li>Quality Management Concepts</li><li>ISO 9001 structure</li><li>Implementation guideline</li></ul>	<ul style="list-style-type: none"><li>Quality management concepts</li><li>ISO 9001 structure</li><li>Implement ISO 9001 in an organization</li></ul>	<ul style="list-style-type: none"><li>Basic concepts of Six Sigma</li><li>Vale of Six Sigma in organization</li><li>Tools and Techniques</li></ul>	<ul style="list-style-type: none"><li>Process improvement concepts</li><li>DMAIC methodology</li><li>Manage process improvement</li></ul>	<ul style="list-style-type: none"><li>Introduction of LEAN</li><li>Lean organization characteristics</li><li>Problem Solving</li></ul>
Duration	2 to 3 Days	5 Days including Exam	2 to 3 Days	5 Days including Exam	2 to 3 Days
Certification Body	PECB	PECB	PECB	PECB	EXIN
Target Customer	<ul style="list-style-type: none"><li>All Staffs in an organization</li></ul>	<ul style="list-style-type: none"><li>IT Mangers</li><li>Quality managers</li><li>IT Auditors</li><li>GRC professionals</li></ul>	<ul style="list-style-type: none"><li>IT Staffs</li><li>Quality managers</li><li>GRC professionals</li></ul>	<ul style="list-style-type: none"><li>Process Managers</li><li>Six Sigma Project Team members</li><li>Project Managers</li></ul>	<ul style="list-style-type: none"><li>IT Staffs</li><li>GRC professionals</li></ul>



# Health, Safety and Environment Management



Course Name	ISO 14001 Lead Implementer (EMS)	Sustainable procurement Manager	ISO 22000 Manager ( Food Safety)	OHAS Manager ( ISO 45001)	ESG Fundamentals
Key Topics	<ul style="list-style-type: none"><li>Environment Management Concepts</li><li>ISO 14001 implementation</li></ul>	<ul style="list-style-type: none"><li>Sustainable procurement concepts</li><li>ISO 26000, ISO 20400 structure</li></ul>	<ul style="list-style-type: none"><li>Food Safety Management concepts</li><li>Implement Food Safety based on ISO 22000</li></ul>	<ul style="list-style-type: none"><li>Health &amp; Safety Concepts</li><li>ISO 45001 requirements</li><li>Implement OHAS</li></ul>	<ul style="list-style-type: none"><li>ESG Principles</li><li>Business value</li><li>ESG Reporting and frameworks</li></ul>
Duration	5 Days including Exam	5 Days including Exam	5 Days including Exam	5 Days including Exam	1 Day
Certification Body	PECB	PECB	PECB	PECB Canada	N/A
Target Customer	<ul style="list-style-type: none"><li>ESG proessionals</li><li>GRC professionals</li></ul>	<ul style="list-style-type: none"><li>Procurement Staffs</li><li>GRC professionals</li></ul>	<ul style="list-style-type: none"><li>Food Safety Management consultants and professionals</li></ul>	<ul style="list-style-type: none"><li>Health &amp; Safety Officers</li><li>GRC professionals</li></ul>	<ul style="list-style-type: none"><li>ESG Professionals</li><li>GRC professionals</li><li>IT Staffs</li></ul>



# Custom programs & eLearning



**We offer programs to meet the local , regional regulatory requirements including DGISR, UAE PDPL, NESIA IA, SAMA , OMAN PDPL, GDPR etc..**

**We offer integrated practitioner and Lead Auditor programs (E.g. IMS Lead Implementer based on ISO 20000,ISO 27001 & ISO 42001)**

**We offer Masterclass programs designed to provide advanced, practical, and expert-level insights into the specific subject. Programs includes IT Governance , Data Governance, Digital Transformation, Agile Project Governance, Cyber security and Governance**

## **We offer eLearning programs on below subjects**

- Blockchain Architect
- Machine learning Specialist
- Artificial Intelligence Specialist
- IoT Architect
- Containerization Architect
- Cloud Technology Professional
- Cloud Architect
- Cloud Security Specialist
- Cloud Governance Specialist
- Cloud Storage Specialist
- Bigdata Science Professional
- Bigdata Scientist
- Bigdata Consultant
- Bigdata Architect
- Bigdata Governance Specialist
- SOA Professional
- SOA Analyst
- SOA Architect
- Microservice Architect
- Service Governance Specialist



# Managed Service Catalogue

# GSS GRC as a Service (GRCaaS)

GSS GRCaaS provides managed governance, risk, and compliance support—transforming regulatory obligations into strategic advantage while reducing operational risk and cost..



## ***Enhanced Governance & Oversight***

*Strengthen board-level visibility and accountability with structured risk reporting, compliance monitoring, and executive dashboards.*



## ***Strategic Risk Alignment***

*Align enterprise risks with business objectives and risk appetite—supporting informed decision-making and sustainable growth.*



## ***Regulatory Confidence & Assurance***

*Maintain continuous compliance readiness, reducing regulatory exposure and reinforcing stakeholder trust.*

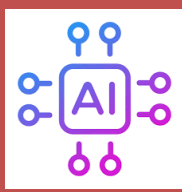


## ***Optimized Cost & Resource Efficiency***

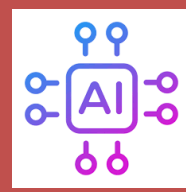
*Leverage dedicated GRC expertise through a scalable service model—achieving governance maturity without expanding internal headcount.*

# GSS GRC as a Service (GRCaaS) Categories





# AI Governance & Managed AI Risk Services



<b>AI Governance as a Service (AI-GaaS)</b>	<ul style="list-style-type: none"><li>• AI governance framework implementation</li><li>• ISO/IEC 42001 readiness &amp; maintenance</li><li>• AI risk register management</li><li>• AI policy updates &amp; lifecycle monitoring</li></ul>
<b>AI Risk Monitoring &amp; Reporting</b>	<ul style="list-style-type: none"><li>• Ongoing AI risk assessment</li><li>• Bias &amp; fairness review</li><li>• Model governance oversight</li><li>• AI compliance reporting dashboards</li></ul>
<b>AI Impact Assessment Support</b>	<ul style="list-style-type: none"><li>• AI system impact assessments</li><li>• Regulatory alignment (PDPL, GDPR, sector regulations)</li><li>• AI risk appetite advisory</li></ul>



# Digital Transformation Managed Services



## Digital Governance Office (DGO)

- Digital strategy oversight
- Program governance monitoring
- Digital KPI & maturity tracking
- Technology risk alignment

## PMO / Digital Transformation Office as a Service

- Portfolio monitoring
- Resource optimization
- Risk & milestone tracking
- Executive reporting dashboards

## IT Governance Managed Support

- Governance performance monitoring
- IT control effectiveness review
- IT policy updates
- Compliance alignment





# Governance, Risk & Compliance Managed Services



## Virtual CISO (vCISO)

- Security governance oversight
- Risk register management
- Executive security reporting
- ISO 27001 / NIST / DORA compliance monitoring

## Virtual DPO (vDPO)

- PDPL / GDPR compliance monitoring
- DPIA support
- Data breach response advisory
- Privacy audit readiness

## Managed GRC Office

- Enterprise risk register maintenance
- Policy lifecycle management
- Internal control monitoring
- Audit readiness coordination

## Third-Party Risk Management (TPRM)

- Vendor risk assessments
- Continuous monitoring
- Contractual compliance review
- Risk rating updates



# Compliance & Certification Maintenance



## ISO Maintenance Services

- ISO maintenance, monitoring and surveillance support
- Internal audit coordination
- IMS, ISO27000, ISO 27701, ISO 20000, ISO 9001, ISO 42001, ISO 22301 etc.

## Audit & Assurance Support

- Internal audit as a service
- Compliance health checks
- Control effectiveness reviews
- Risk-based audit planning

## Cyber & Information Security Managed Services

- Risk monitoring & dashboarding
- Policy & SOP updates
- Security awareness management
- Vulnerability management oversight

## ESG & Sustainability Governance

- ESG governance monitoring
- Risk & disclosure tracking (IFRS S1/S2, GRI)
- Climate risk reporting alignment
- ESG compliance advisory



# Support Models



**We offer GRC as a Service to our customers based on their needs and capabilities.**

**The package can be basic level (Monitoring & Reporting) to Comprehensive (Full Virtual Governance Office with multiple capabilities)**

**Minimum Contact Duration – 3 Months**

**Engagement model can be Project Based, Domain Based or combination of both**

**Reach us on [Support@gssgrouponline.com](mailto:Support@gssgrouponline.com) for more details**

# Few Case Studies

# Recent work completed

## Project Name and Objective

ISO 27001 & ISO 20000 implementation for an investment company.

- Achieve ISO Certification within 10 months
- Improve Risk Management

Integrated Governance, Risk and Compliance(GRC) for a Government Entity

- Integrated GRC based on ISO 9001, ISO 22301, ISO 27001 and ISO 31000
- Build an Internal Control Framework

Improve Maturity Level of IT Governance to 2 to 3+ and then to 4 for a government entity

- Multiple frameworks used to be integrated with COBIT 2019
- Build capability to perform self-assessment

## Approach and Result

- Conducted gap assessment, risk assessment
- Developed IMS policy, process and templates
- Training to core project team and awareness training to all users
- Achieved ISO 20000 and ISO 27001 within 7 months

- Conducted gap assessment, risk assessment
- Developed IMS policy, process and templates
- Training to core project team and awareness training to all users
- Developed Internal Control Framework for holding company and 3 subsidiaries
- Conducted comprehensive compliance assessment (in 9 months)

- Integrated IT GRC framework based on COBIT aligned with ITIL, IT CMF, ISO 27001, AGF
- Developed an IT Operating Manual & improved process documents
- Conducted COBIT 2019 Foundation, Design and Transition trainings
- Performed capability assessment(s)
- Achieved Capability Level 3.3 in 1<sup>st</sup> Phase (12 months) and Capability Level 4.2 in 2<sup>nd</sup> Phase (14 Months)



# Recent work completed

## Project Name and Objective

Data Protection Compliance readiness for a group company

- Achieve Country specific PDPL compliance
- Meet the compliance requirements from vendors and holding company

Risk framework for a Leading Bank

- Develop Risk management framework to align with COSO, ISO 31000 and COBIT
- Meet central bank requirements

Cloud Security Compliance Audit for a Group company

- Develop cloud security assessment and due diligence check list
- Perform compliance assessment for two core services

Improve Service Management Capability for a Holding Company

- ISO/IEC 20000 Certification
- Training to all staffs

## Approach and Result

- *Conducted gap assessment, risk assessment*
- *Developed Data Protection, process and templates*
- *Conducted Data Privacy Impact Assessment*
- *Training to core project team and awareness training to all users*
- *Compliance assessment – Achieved within 6 months*

- *Conducted gap assessment, risk assessment*
- *Developed Risk Management Framework, Risk appetite guidelines*
- *Conducted training to team*
- *Perform comprehensive risk assessment*
- *Achieved ZERO findings during the Central Bank Audit*

- *Conduced workshop with client and service provider*
- *Developed security control check list*
- *Data collection from sources*
- *Produced compliance report*

- *Document improvement for ISO/IEC 20000 Transition*
- *Conducted ISO/IEC 20000 training to 140 staffs and certified*
- *Achieved ISO certification (Transition) in 6 months*